

ALEX SHAPLEY – PROGRAMME MANAGER / PROJECT MANAGER

SUMMARY OF RECENT POSITIONS

Dates	Position	End-Client	Responsibilities
2011	Programme Mgr	HP	Spain DataCentre Refresh programme
2010	Senior Project Mgr	Thomson Reuters	Delivery of online legal publishing projects
2009 - 2010	PM Consultant	NHS (UCLH) / CSR	Project Start-Up / Initiation (Web / EDRMS)
2008 - 2010	Senior Project Manager	Pearson Education	Initiation & Delivery of EDRMS / Web Intl Sales & Marketing System upgrade project
2008	Programme Manager	Pearson plc	Overall Management of Royalties Portfolio and project management of Financial Remediation
2007	Interim Head of Global Projects	Christie's Fine Art Auctioneers	Interim Head of Global Projects (as cover for incoming Director on gardening leave)
2006 - 2007	ECM Portfolio Mgr	Capita	Initiation of Workflow / Imaging / EDRMS
2006	Portfolio Manager	Virgin Media	Portfolio Definition in Re-brand Programme
2005 - 2006	Senior Project Manager	Kavanagh Systems Limited (to Telco)	Portfolio Management of £5m+ DataCentre refresh projects via SI. Mentoring PM's
2005	Interim Programme Manager	DWP (via CGEY) SCS – Grade 5	Creation of Programme Mandate & Programme Brief; high level definition of 34 projects
2005	Interim Programme Manager	The Insolvency Service	Management of 'IaP' & 'DaP' processes (MSP definitions) for Efficiency Programme
2004-2005	Senior Workflow Project Manager	The Insolvency Service (Executive Agency of the DTI)	Project Management of Case Management project - enterprise remote access, document management/imaging, EDRM, workflow system
2004	Interim Head of Projects	Dubai based Wealth Management bank	Responsible for 19 current & potential projects in Dubai & Europe. Create PMO. ERP focus
2002 – 2003	Business Programme Mgr won award	Lloyds TSB plc £26.5m infrastructure 1850 sites, 46,000 PCs	Initiation, Definition and Management of Customer Service Enhancing (Infrastructure based) Programme. Realisation of Benefits
2001	Programme Mgr	AXA Shared Services	Data Centre Consolidation
2000 – 2001	Service Delivery Project Manager	Cable & Wireless (part of £66m prog)	Management of Service Delivery function for Global Process Automation (ERP) Programme
1997 – 1999	Programme Mgr	Yorkshire Electricity	Company-wide infrastructure Programme (£6m)
1997	Project Assurance	NHS (LGI)	Project Assurance & Stakeholder Mentoring
1996 – 1997	Head of Projects (Northern Group)	Environment Agency £3m +	Group Portfolio Management – Northern Group IS Projects. Relocation/Network/Development
1996	IS Project Manager	Post Office c. £750k	Initiated/Managed multiple small projects
1996	IS/BPR Consultant	Black Horse Fin Serv	QA/PA for AWD Workflow system project
1995	Int'l BPR PM	American Express	BPR, Change Control setup, 47 PID's
1994	Relocation PM	NatWest c. £850k	Managed 550 user relocation and IS upgrade
1994	Relocation PM	Merrill Lynch	Managed 5 site relocation and macro team

CM Programme Management Ltd – Alex Shapley Curriculum Vitae

PERSONAL DETAILS

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Driving Licence: UK – Full

PERSONAL PROFILE

- 18 years Programme, Portfolio & Project Management
- Business focussed with commercial acumen. Strong customer-facing communication skills. Collaborative approach with proven history of high quality delivery based on rigorous requirements gathering / definition. Risk focussed. Process minded with a quality ethos
- Managing Successful Programmes Advanced Practitioner MSPR/5883
Prince2 Practitioner P2RR/420167 ITIL Service Management Foundation P831178
AIIM ECOMP (Enterprise Content Management Practitioner) – ECM-PR-C-100
Member of APM R29779 (SIG: Risk) Member of PMI 400564 (SIGs: Risk & Quality)
Member of APM Review/Focus Groups for APM BoK (6th Edition) Refresh Programme
- Experienced in all aspects of Programme Management, Project Management and Project Office Management, with good leadership and people management skills
- Experienced in establishment of PMO (corporate and specific) and PSO
- Proven experience of delivery of solutions within budget and time scales
- Full Change Management life cycle experience from Initiation to Closure
- Extensive experience of Programme & Project Assurance and (in)formal OGC Reviews
- Extensive experience of coaching / mentoring Project Managers and Stakeholders
- Successful previous management of:
 - programmes, portfolios of projects, projects, project managers and project teams
 - multi-site / multi-country programmes; relocation, integration & separation projects
 - Suppliers / Vendors / COTS based systems approach (Commercial Off The Shelf)
 - Business Process Re-Engineering / Management (BPR / BPM / BPA) projects
 - Workflow / BPA, document imaging / management & ECM/EDRMS projects
 - information / records management / ECM projects; HR & payroll projects
 - MIS, BI, ERP, CRM, accounting and banking projects
 - in-sourcing / out-sourcing (insourcing / outsourcing) projects
 - asset, configuration & clean management projects
 - infrastructure / storage rollout and upgrade / refresh projects
 - application development, upgrade and rollout projects (onshore / offshore)
 - business / IS Strategy development
- Previous experience within: Media, Publishing, Government, NHS, Financial Services, Investment Banking, Retail Banking, Insurance, Telco, Utilities, Retail and Oil / Gas
- Open minded and flexible, pragmatic, innovative and creative, good problem solver
- A dedicated professional with a commitment for excellence